



**SHERWIN-WILLIAMS**  
**Automotive Finishes**

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**Sherwin-Williams Automotive Finishes Corp.**  
4440 Warrensville Center Road  
Warrensville Heights, Ohio 44128

**Bryan Draga**  
Director of Marketing - VR, Global OEM & Services

July 17, 2014

Re: Best Demonstrated Practices for Clearcoating for Lifetime Warranty Purposes

To the SCRS Members,

As a supplier of aftermarket refinish coatings to the collision repair industry, Sherwin-Williams Automotive Finishes produces guidelines and procedures called “Best Demonstrated Practices” to ensure the collision repair industry’s ability to produce a pre-accident condition repair that meets Sherwin-Williams Automotive Finishes qualification for the Lifetime Warranty of a repair. The following statement reflects the recommended best practice for clearcoat blending that will meet Sherwin-Williams Automotive Finishes qualification for the Lifetime Warranty of a repair.

**Important Clearcoat Note:**

**When considering clearcoat blending, always refer to the vehicle manufacturer’s blending recommendations for OE warranty repairs. When performing Sherwin-Williams Lifetime Guarantee repairs, completely de-trim the panel to be cleared and perform full panel refinish repairs or refinish to a clean break line only!**

This is a necessary practice that is required to meet customer quality expectations as well as to return the vehicle to a pre-accident condition and allow Sherwin-Williams Automotive Finishes to offer its customer a Lifetime Repair Guarantee for the vehicle being repaired.

Please let me know if you have further questions. I would be more than happy to provide further elaboration.

Sincerely,

Bryan Draga  
Director of Marketing - VR, Global OEM & Services